## **Shareholder information**

#### Managing your shares

The Company's share register is managed by our registrar, Link. Shareholders can manage their shareholdings online through the Link Shareholder portal at www.signalshares.com. You will need your investor code to register – this can be found on your share certificate or dividend confirmation.

The benefits of managing your shareholding online include the ability to:

- view your holding balance and get an indicative valuation;
- view movements on your holding;
- view the dividend payments you have received;
- cast your proxy vote online;
- update your address;
- register and change bank mandate instructions for dividends to be paid;
- elect to receive Shareholder communications electronically; and
- access a wide range of Shareholder information including the ability to download Shareholder forms.

#### **Shareholder communications**

We encourage our Shareholders to view Shareholder communications, including the Annual Report and Accounts, electronically in order to minimise our impact on the environment and reduce costs. If you currently receive communications in paper form and would like to switch to electronic communications, you can do this by visiting the Link Shareholder portal at www.signalshares.com or by contacting Link.

#### **Financial calendar**

The key events in our financial year will be posted on our website at www.wickesplc.co.uk

#### **Annual General Meeting**

The AGM is an important event that gives us an opportunity to engage with our Shareholders. Our 2024 AGM is scheduled to be held on 24 May 2024 at 9.00am. Details about the meeting and how to participate will be available in the Notice of Meeting which will be posted on our website at www.wickesplc.co.uk

#### **Dividends**

An interim dividend of 3.6 pence per ordinary share was paid on 3 November 2023. Shareholders will be asked to approve a final dividend for the financial year ended 30 December 2023 at the AGM. If approved, a dividend of 7.3 pence per ordinary share will be paid on 6 June 2024 to Shareholders on the register on the record date of 26 April 2024.

#### **Dividend Reinvestment Plan**

You can choose to have any cash dividends paid reinvested in further Wickes shares through the Dividend Reinvestment Plan (terms and conditions apply). You can join the Dividend Reinvestment Plan via the Link Shareholder portal www.signalshares.com or contact Link for details.

#### **Paperless dividends**

In line with our ambition to reduce our environmental impact and in line with market practice, we moved to the payment of cash dividends through direct payment to Shareholder bank accounts in 2022. This means that you will no longer be able to receive payment of dividends by cheque and a dividend confirmation for each dividend will be available electronically at www.wickes-shares.com.

If you previously received your dividends by cheque you will need to register your bank details with Link via the Shareholder portal www.signalshares.com or by contacting Link (contact details under 'Managing your shares'). Any unclaimed dividends will automatically be released into your bank account once your bank details have been registered with Link.

#### **Shareholder security**

If you receive any unsolicited phone calls or correspondence concerning investment matters you should get the name of the person and organisation and check that they are properly authorised by the FCA – visit https://register.fca.org.uk/s/

If you think something is not right, report it to the FCA by calling the FCA consumer helpline on 0800 111 6768 (freephone) – open Monday to Friday 8.00am-6.00pm and Saturday 9.00am-1.00pm.

More detailed information can be found on the FCA website www.fca.org.uk/scamsmart

#### Website publication

The Annual Report and Accounts 2023 will be available to view and download on the Company's website at www.wickesplc.co.uk. We also publish on the website a machine-readable version of the annual accounts using the single electronic reporting format (ESEF) as required under Disclosure Guidance and Transparency Rule 4.1.14R and in accordance with the ESEF Regulation. The ESEF format of the accounts has not been audited.

### Useful information

Registered office address: Wickes Group Plc Vision House 19 Colonial Way Watford WD24 4JL United Kingdom

#### Company number 12189061

## Registrar

Link Group Central Square 29 Wellington Street Leeds LS1 4DL

Tel: +44 (0)371 664 0300\* Email: enquiries@linkgroup.co.uk Investor Relations investorrelations@wickes.co.uk

#### Corporate brokers Investec

Peel Hunt

Independent auditor

KPMG LLP

\* Calls are charged at the standard geographic rate and will vary by provider. Calls outside the UK will be charged at the applicable international rate. Lines are open between 9.00am-5.30pm, Monday to Friday excluding public holidays in Endand and Wales.

# Glossary

OM     Annual General Meeting     MED     Non-executive Director       NNPL     Bay New Pay Laise     Order Book     Order	Adjusted EBITDA	Earnings before Interest, Tax, Depreciation and Amortisation and before adjusting items.	MME	Missions Motivation Engine
BRC British Retail Consortium PBT Profit before tax   AGR Compound Annual Growth Rate PIE Public limited company   DPD Carhon Disclosure Project PIE Public limited company   EXD Chief Executive Officer PIE Public limited company   GR0 Cash generating unit REACH Registration, Evaluation, Authorisation and Restriction of Chemicals   GR1 Customer Statisfaction Readers Sam of dividende paid and proposed in relation to the financial period plais atharebolders   NM Decityourself Returns to dividende paid and proposed in relation to the financial period paid and proposed in relation to the financial period plais atharebolders Returns to condication paid of rainers as project the short bubbeck programme   NM Decityourself Returns to dividende paid and proposed in relation to the financial period paid and proposed in relation to the financial period plais atharebolders Returns to and short project diverses and Dengerous Documences Regulations   NM Decityourself Sam of dividende paid and proposed in relation to the financial period plais atharebolders Returns to and short the short bubbeck programme   RIBDOR Reporting of hybrides, Diseases and Dengerous Documences Regulations Sam of dividende paid and proposed in relation to the financial period plais atharebolders   RIR Directors Remuneration report Sas Software es a Service Sas Software es	AGM		· · ·	
AAGR     Compound Annual Growth Rate     PIE     Public Interest Entity       DDP     Carbon Disclosure Project     PIE     Public Interest Entity       DP     Carbon Disclosure Project     PIE     Public Interest Entity       PIC     Chief Executive Offlicer     Ppts     Percentage points       SQU     Cash generating unit     REACH     Registration, Svaluation, Authorisation and Restriction of Chemicals       SAI     Outsomer Statististiction     Returns to statististiction of the financial period, plus threat of dividends paid and proposed in relation to the financial period against adjusted earnings per share     Returns to statistiction Statistiction Statistictic Statistictic Statistictic Statistictic Statistictic Statistictic Statistictic Statistictic Statistis Statistis Statistictic Statistis Statistictic Statistictic Stat	BNPL	Buy Now Pay Later	Order Book	Orders that have been placed but not yet delivered: a measure of secured future revenue
DP     Carbon Disclosure Project     PIc     Public limited company       DEO     Chief Executive Officer     perometage points       DEO     Chief Financial Officer     RCF     Revaring Credit Financial       SQU     Casto generating unit     RCF     Revaring Credit Financial       SQU     Casto generating unit     RCF     Revaring Credit Financial       SQU     Casto generating unit     Recent SQU     Recent SQU     Recent SQU       SQU     Design & Instalation     Recent SQU     Recent SQU     Recent SQU     Recons SQU and SQU	BRC	British Retail Consortium	PBT	Profit before tax
EE0     Chief Executive Officer     ppts     percentage points       FO     Chief Financial Officer     RC     Revolving Credit Facility       SQU     Cash generating unit     REACH     Registration, Cyaluation, Authorisation and Restriction of Chemicals       SXAT     Customer Satisfaction     Rewolving Credit Facility     Sum of dividend spaid and proposed in relation to the financial period against adjusted carmings per share     Sum of dividend spaid and proposed in relation to the financial period against adjusted carmings per share     ROCE     Return to Capital Employed a measure of the profit generated by capital expenditure       NR     Directors' Remuneration report     SasS     Software as a Service       SBITDA     Employee Benefit Trust     SASB     Sustainability Accounting Standards Board       SIN     Expected credit loss     SafF     Science based targets       SIN     Expected credit loss     SafF     Science repay and Carbon Reporting       SIN     Expected credit loss     SafF     Science repay and Carbon Reporting       SIN     Expected credit loss     SafF     Science repay and Carbon Reporting       SIN     Expected credit loss     SafF     Science cong maccompound       SIN	CAGR	Compound Annual Growth Rate	PIE	Public Interest Entity
PFO   Chief Financial Officer   RCF   Revolving Credit Facility     GU   Cast pererating unit   RECH   Registration, Evaluation, Authorisation and Restriction of Chemicals     SAT   Customer Staffaction   Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share   Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share     Dividend Cover   The ratio of dividends paid and proposed in relation to the financial period against adjusted earnings per share   RDOOR   Reporting of Injuries, Diseases and Dangerous Occurrences Regulations Data Data Data Data Data Data Data Dat	CDP	Carbon Disclosure Project	Plc	Public limited company
Cash generating unit     REACH     Registration, Evaluation, Authorisation and Restriction of Chemicals       SKAT     Customer Satisfaction     Returns to shareholder     Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share     Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share     Returns to shareholder     Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share     Robit Returns to shareholder     Returns to shareho	CEO	Chief Executive Officer	ppts	percentage points
SAT   Customer Satisfaction   Returns to   Sum of dividends paid and proposed in relation to the financial period, plus     Mail   Design & Installation   Non-Modends paid and proposed in relation to the financial period against adjusted earnings per share   Sum of dividends paid and proposed in relation to the financial period against adjusted earnings per share     MV   Do-it-yourself   Reporting of finities, Biseases and Dangrous Occurrences Regulations     NR   Directors' Remuneration report   SaaS     Directors' Remuneration report   SaaS   Solver as a Service     Salt   Earnings Refore Interest Tax Depreciation and Amortisation   SASB   Sustainability Accounting Standards Board     SAVE   Environmental Management System   SECR   Streamlined Energy and Carbon Reporting     SGS   Environmental, Social, Governance   SID   Short Mare related Financial Disclosures     SGA   Financial Conduct Authority   SVHC   Substancial Disclosures     SGA   Financial Conduct Authority   SVHC   Substancial Disclosures     SGA   Financial Conduct Authority   SVHC   Substance of very high concern     CF   Frie cash flow   Total Shareholder Return   SVHC   Substance of very high concern     TFE   F	CFO	Chief Financial Officer	RCF	Revolving Credit Facility
Pail     Design & Installation     Phareholders     the consideration paid for shares as part of the share buyback programme       NV     Do it yourself     Reporting of Injuries, Diseases and Dangerous Occurrences Regulations       NR     Directors' Remuneration report     Role C     Reputing of Injuries, Diseases and Dangerous Occurrences Regulations       NR     Directors' Remuneration report     SaaS     Software as a Service       SBITDA     Earnings Before Interest Tax Depreciation and Amortisation     SakS     Sales density     Sales density     Sales density       SBITDA     Earnings Before Interest Tax Depreciation and Amortisation     SAKS     Sustainability Accounting Standards Board       SGC     Expected credit loss     Sales density     Sales density     Sales density       SGC     Environmental Management System     SEC     Streamined Energy and Carbon Reporting       SGC     Environmental Glodouct Authority     SV     Substance of very high concern       SGC     Financial Reporting Conucil     SV     Substance of very high concern       SGC     Financial Reporting Conucil     SV     Substance of very high concern       SGC     Financial Reporting Conucil     SV <td< td=""><td>CGU</td><td>Cash generating unit</td><td>REACH</td><td>Registration, Evaluation, Authorisation and Restriction of Chemicals</td></td<>	CGU	Cash generating unit	REACH	Registration, Evaluation, Authorisation and Restriction of Chemicals
Part of Designation     Description       Wided Cover     The ratio of widends paid and proposed in relation to the financial period against adjusted earnings per share     RDDOR     Reporting of Injuries, Diseases and Dangerous Occurrences Regulations       NY     Do-tryourself     SaaS     Software as a Service       NR     Directors' Remuneration report     SaaS     Software as a Service       SIBTDA     Employee Benefit Trust     Sales density     Sales density       SBT     Expected credit loss     Saft Schnere-based targets       SIGC     Environmental Management System     SECR     Streamlined Energy and Carbon Reporting       SGS     Environmental, Social, Governance     SID     Schnere-based targets       SIG     Environmental, Social, Governance     SID     Schnere-based targets       SGC     Environmental, Social, Governance     SID     Schnere-based targets       SIG     Environmental, Social, Governance     SID     Schnere house fuel       SV     Electric vehicle     SKU     Stock Keeping Unit       CGA     Financial Reporting Council     TCFD     Task Force on Cimate-related Financial Disclosures       TER     Full-time	CSAT	Customer Satisfaction		
Number Cool     The fail of Nome the gala and projects in report       NV     Delived craft parts and projects in report     RPI     Retail Projects index       NR     Directors' Remuneration report     Saas     Software as a Service       SDTR     Disclosure Guidance and Transparency Rules     Sales density     Sales density     Sales density       SDTA     Employee Benefit Trust     Sales density     Sales density     Sales density       SDL     Expected credit loss     SAT     Science-based targets       SDL     Environmental Management System     SECR     Streadent Dreptor       SDL     Environmental, Social, Governance     SID     Science-based targets       SDL     Environmental, Social, Governance     SID     Subtance of very high concern       SCA     Financial Reporting Council     SUK     Stock Keeping Unit       SDL     Financial Reporting Council     Stas     Subtance of very high concern       SDL     Inclusion and diversity     Stas     Stas     Subtance of very high concern       SDL     Inclusion and diversity     Stas     Subtance of very high concern       SDL     I	D&I	Design & Installation		
DVDoit-yourselfRPIRetail Prices IndexVRRDirectors' Remuneration reportSaaSSoftware as a ServiceVTRDisclosure Guidance and Transparency RulesSales densitySales per square footSales densitySales densitySales per square footSBITDAEarnings Before Interest Tax Depreciation and AmortisationSAYESave As You EarnSBITEmployee Benefit TrustSAYESave As You EarnSCLExpected credit lossSBTScience-based targetsSEMSEnvironmental Management SystemSIDSenior Independent DirectorSGGEnvironmental, Social, GovernanceSIPShare Incentive PlanSVElectric vehicleSKUStock Keeping UnitSGFFree cash flowSTRTotal Shareholder ReturnTFEFull-time equivalentTSRTotal Shareholder ReturnSHGGreenhouse gasGreenhouse gasVoic Volatile organic compoundSHGInclusion and diversityFRSInternational Reporting StandardsGPIKey performance indicatorStandardsSet Streemiling EnvironmentalGPIKey performance indicatorStreemiling Environmental StandardsGPILight-on-likeLight-on-like	Dividend Cover	The ratio of dividends paid and proposed in relation to the financial period against		
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TRDisclosure Guidance and Transparency RulesSales densitySales per square footBITDAEarnings Before Interest Tax Depreciation and AmortisationSASBSustainability Accounting Standards BoardBITEmployee Benefit TrustSAVESave As You EarnSCLExpected oreit lossSBTScience-based targetsBISEarnings per shareSIDSenior Independent DirectorSQGEnvironmental, Social, GovernanceSIPShare Incentive PlanSCAFinancial Conduct AuthoritySVHCSubstance of very high concernCGAFinancial Conduct AuthoritySVHCSubstance of very high concernTCFFree cash flowTGFTotal Shareholder ReturnSHGGreenhouse gasStatardsVOCAskHealth and safetyVOCVolatile organic compoundGRCInclusion and diversityStandardsStatardsRRSInclusion Financial Reporting StandardsStatardsGPILight-emitting diodeLight-emitting diodeFLLike-for-likeLike-for-like	DIY		· · ·	
BITDAEarnings Before Interest Tax Depreciation and AmortisationSASBSustainability Accounting Standards BoardBBTEmployee Benefit TrustSAYESave As You EarnSECLExpected credit lossSBTScience-based targetsBMSEnvironmental Management SystemSECRStreamlined Energy and Carbon ReportingPPSEarnings per shareSIDSenior Independent DirectorSGGEnvironmental, Social, GovernanceSIPShare Incentive PlanEVElectric vehicleSVLCSubstance of very high concernCCAFinancial Conduct AuthoritySVHCSubstance of very high concernCFFFree cash flowTCFDTask Force on Climate -related Financial DisclosuresRCFinancial Reporting CouncilTSRTotal Shareholder ReturnHGGGreenhouse gasVOCVolatile organic compoundHGSInclusion and diversityFRSInternational Financial Reporting StandardsFRSInternational Financial Reporting StandardsEnvironmane financial Reporting StandardsFRLight-emitting diodeLight-emitting diodeFLLike-for-likeLike-for-like	DRR		SaaS	Software as a Service
BTEmployee Benefit TrustSAYESave As You EarnCLExpected credit lossSBTScience-based targetsEMSEnvironmental Management SystemSCRStemulined Energy and Carbon ReportingPSEarnings per shareSDSenior Independent DirectorSGGEnvironmental, Social, GovernanceSIPShare Incentive PlanCVElectric vehicleSKUStock Keeping UnitCAFinancial Conduct AuthoritySVHCSubstance of very high concernCFFree cash flowTCFDTask Force on Climate-felated Financial DisclosuresFRCFinancial Reporting CouncilTSRTotal Shareholder ReturnTFFull-time equivalentVCVolatile organic compoundHealth and safetyInclusion and diversityStandardsHowInclusion and diversityStandardsFRSInternational Financial Reporting StandardsStandardsFRLight-emitting diodeLight-emitting diodeFLLight-emitting diodeStandards	DTR	Disclosure Guidance and Transparency Rules	Sales density	
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MS   Environmental Management System   SECR   Streamlined Energy and Carbon Reporting     SPS   Earnings per share   SID   Senior Independent Director     SSG   Environmental, Social, Governance   SIP   Share Incentive Plan     SV   Electric vehicle   SKU   Stock Keeping Unit     SCA   Financial Conduct Authority   SVHC   Substance of very high concern     SCF   Free cash flow   SVHC   Substance of very high concern     SCR   Financial Reporting Council   SVHC   Substance of very high concern     TCFD   Fask Force on Climate-related Financial Disclosures   TSR     TGF   Full-time equivalent   VOC   Volatile organic compound     SHG   Greenhouse gas   Total Shareholder Return     SHG   Inclusion and diversity   VOC   Volatile organic compound     FRS   International Financial Reporting Standards   Financial Reporting Standards     CPI   Key performance indicator   Steer Financial Compound     ED   Light-emitting diode   Light-emitting diode     FL   Like-for-like   Steer Financial Reporting Standards	EBT	Employee Benefit Trust	SAYE	Save As You Earn
PSEarnings per shareSiDSenior Independent DirectorSGEnvironmental, Social, GovernanceSIPShare Incentive PlanSVElectric vehicleSKUStock Keeping UnitCCAFinancial Conduct AuthoritySVHCSubstance of very high concernCCFFree cash flowTCFDTask Force on Climate-related Financial DisclosuresRCCFinancial Reporting CouncilTSRTotal Shareholder ReturnTTEFull-time equivalentVOCVolatile organic compoundGVHeathy and safetyVOCVolatile organic compoundGVHeavy goods vehicleFinancial Reporting StandardsGPIKey performance indicatorFinancial Reporting dideFLLight-emitting diodeLight-emitting diode	ECL	Expected credit loss	SBT	Science-based targets
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CAFinancial Conduct AuthoritySVHCSubstance of very high concernCFFree cash flowTCFDTask Force on Climate-related Financial DisclosuresFRCFinancial Reporting CouncilTCFDTask Force on Climate-related Financial DisclosuresTTEFull-time equivalentVOCVolatile organic compoundSHGGreenhouse gasHealth and safetyHealth and safetyHeavy goods vehicleVocVocShGInclusion and diversityFresFRSInternational Financial Reporting StandardsFresFIPLight-emitting diodeLight-emitting diodeFLLike-for-likeLight-emitting diode	ESG	Environmental, Social, Governance	SIP	Share Incentive Plan
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FRCFinancial Reporting CouncilTSRTotal Shareholder ReturnTTEFull-time equivalentVOCVolatile organic compoundSHGGreenhouse gasHealth and safetyVOCVolatile organic compoundHGVHeavy goods vehicle&DInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicatorFLLike-for-like	FCA	Financial Conduct Authority	SVHC	Substance of very high concern
TEFull-time equivalentVOCVolatile organic compoundSHGGreenhouse gasHasHealth and safetyHGVHeavy goods vehicle&DInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicatorEDLight-emitting diodeFLLike-for-like	FCF	Free cash flow	TCFD	Task Force on Climate-related Financial Disclosures
SHGGreenhouse gas1&SHealth and safety16VHeavy goods vehicle&DInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicator.EDLight-emitting diode.FLLike-for-like	FRC	Financial Reporting Council	TSR	Total Shareholder Return
ItesHealth and safetyItesHealth and safetyItesHeavy goods vehicleInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicatorIEDLight-emitting diodeIFLLike-for-like	FTE	Full-time equivalent	VOC	Volatile organic compound
IGVHeavy goods vehicle&DInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicator.EDLight-emitting diode.FLLike-for-like	GHG	Greenhouse gas		
&DInclusion and diversityFRSInternational Financial Reporting Standards(PIKey performance indicatorEDLight-emitting diodeFLLike-for-like	H&S	Health and safety		
FRSInternational Financial Reporting Standards(PIKey performance indicatorEDLight-emitting diodeFLLike-for-like	HGV	Heavy goods vehicle		
Key performance indicator   ED Light-emitting diode   FL Like-for-like	&D	Inclusion and diversity		
ED Light-emitting diode   FL Like-for-like	IFRS	International Financial Reporting Standards		
FL Like-for-like	KPI	Key performance indicator		
	LED	Light-emitting diode		
R Listing Rules	LFL	Like-for-like		
	LR	Listing Rules		