

Shareholder information

Managing your shares

The Company's share register is managed by our registrar, Link. Shareholders can manage their shareholdings online through the Link Shareholder portal at www.signalshares.com. You will need your investor code to register – this can be found on your share certificate or dividend confirmation.

The benefits of managing your shareholding online include the ability to:

- view your holding balance and get an indicative valuation;
- view movements on your holding;
- view the dividend payments you have received;
- cast your proxy vote online;
- update your address;
- register and change bank mandate instructions for dividends to be paid;
- elect to receive Shareholder communications electronically; and
- access a wide range of Shareholder information including the ability to download Shareholder forms.

Shareholder communications

We encourage our Shareholders to view Shareholder communications, including the Annual Report and Accounts, electronically in order to minimise our impact on the environment and reduce costs. If you currently receive communications in paper form and would like to switch to electronic communications, you can do this by visiting the Link Shareholder portal at www.signalshares.com or by contacting Link.

Financial calendar

The key events in our financial year will be posted on our website at www.wickesplc.co.uk

Annual General Meeting

The AGM is an important event that gives us an opportunity to engage with our Shareholders. Our 2024 AGM is scheduled to be held on 24 May 2024 at 9.00am. Details about the meeting and how to participate will be available in the Notice of Meeting which will be posted on our website at www.wickesplc.co.uk

Dividends

An interim dividend of 3.6 pence per ordinary share was paid on 3 November 2023. Shareholders will be asked to approve a final dividend for the financial year ended 30 December 2023 at the AGM. If approved, a dividend of 7.3 pence per ordinary share will be paid on 6 June 2024 to Shareholders on the register on the record date of 26 April 2024.

Dividend Reinvestment Plan

You can choose to have any cash dividends paid reinvested in further Wickes shares through the Dividend Reinvestment Plan (terms and conditions apply). You can join the Dividend Reinvestment Plan via the Link Shareholder portal www.signalshares.com or contact Link for details.

Paperless dividends

In line with our ambition to reduce our environmental impact and in line with market practice, we moved to the payment of cash dividends through direct payment to Shareholder bank accounts in 2022. This means that you will no longer be able to receive payment of dividends by cheque and a dividend confirmation for each dividend will be available electronically at www.wickes-shares.com.

If you previously received your dividends by cheque you will need to register your bank details with Link via the Shareholder portal www.signalshares.com or by contacting Link (contact details under 'Managing your shares'). Any unclaimed dividends will automatically be released into your bank account once your bank details have been registered with Link.

Shareholder security

If you receive any unsolicited phone calls or correspondence concerning investment matters you should get the name of the person and organisation and check that they are properly authorised by the FCA – visit <https://register.fca.org.uk/s/>

If you think something is not right, report it to the FCA by calling the FCA consumer helpline on 0800 111 6768 (freephone) – open Monday to Friday 8.00am-6.00pm and Saturday 9.00am-1.00pm.

More detailed information can be found on the FCA website www.fca.org.uk/scamsmart

Website publication

The Annual Report and Accounts 2023 will be available to view and download on the Company's website at www.wickesplc.co.uk. We also publish on the website a machine-readable version of the annual accounts using the single electronic reporting format (ESEF) as required under Disclosure Guidance and Transparency Rule 4.1.14R and in accordance with the ESEF Regulation. The ESEF format of the accounts has not been audited.

Useful information

Registered office address:

Wickes Group Plc
Vision House
19 Colonial Way
Watford
WD24 4JL
United Kingdom

Company number

12189061

Registrar

Link Group
Central Square
29 Wellington Street
Leeds LS1 4DL

Tel: +44 (0)371 664 0300*

Email: enquiries@linkgroup.co.uk

Investor Relations

investorrelations@wickes.co.uk

Corporate brokers

Investec
Peel Hunt

Independent auditor

KPMG LLP

* Calls are charged at the standard geographic rate and will vary by provider. Calls outside the UK will be charged at the applicable international rate. Lines are open between 9.00am-5.30pm, Monday to Friday excluding public holidays in England and Wales.

Glossary

Adjusted EBITDA	Earnings before Interest, Tax, Depreciation and Amortisation and before adjusting items.
AGM	Annual General Meeting
BNPL	Buy Now Pay Later
BRC	British Retail Consortium
CAGR	Compound Annual Growth Rate
CDP	Carbon Disclosure Project
CEO	Chief Executive Officer
CFO	Chief Financial Officer
CGU	Cash generating unit
CSAT	Customer Satisfaction
D&I	Design & Installation
Dividend Cover	The ratio of dividends paid and proposed in relation to the financial period against adjusted earnings per share
DIY	Do-it-yourself
DRR	Directors' Remuneration report
DTR	Disclosure Guidance and Transparency Rules
EBITDA	Earnings Before Interest Tax Depreciation and Amortisation
EBT	Employee Benefit Trust
ECL	Expected credit loss
EMS	Environmental Management System
EPS	Earnings per share
ESG	Environmental, Social, Governance
EV	Electric vehicle
FCA	Financial Conduct Authority
FCF	Free cash flow
FRC	Financial Reporting Council
FTE	Full-time equivalent
GHG	Greenhouse gas
H&S	Health and safety
HGV	Heavy goods vehicle
I&D	Inclusion and diversity
IFRS	International Financial Reporting Standards
KPI	Key performance indicator
LED	Light-emitting diode
LFL	Like-for-like
LR	Listing Rules

MME	Missions Motivation Engine
NED	Non-executive Director
Order Book	Orders that have been placed but not yet delivered: a measure of secured future revenue
PBT	Profit before tax
PIE	Public Interest Entity
Plc	Public limited company
ppts	percentage points
RCF	Revolving Credit Facility
REACH	Registration, Evaluation, Authorisation and Restriction of Chemicals
Returns to shareholders	Sum of dividends paid and proposed in relation to the financial period, plus the consideration paid for shares as part of the share buyback programme
RIDDOR	Reporting of Injuries, Diseases and Dangerous Occurrences Regulations
ROCE	Return on Capital Employed: a measure of the profit generated by capital expenditure
RPI	Retail Prices Index
SaaS	Software as a Service
Sales density	Sales per square foot
SASB	Sustainability Accounting Standards Board
SAYE	Save As You Earn
SBT	Science-based targets
SECR	Streamlined Energy and Carbon Reporting
SID	Senior Independent Director
SIP	Share Incentive Plan
SKU	Stock Keeping Unit
SVHC	Substance of very high concern
TCFD	Task Force on Climate-related Financial Disclosures
TSR	Total Shareholder Return
VOC	Volatile organic compound